

What can we at DFFL help you look at?

We will advise you when you need legal support in a case where you are in a conflict with your landlord, or have a fundamental tenancy law question about living for rent within the following categories:



- the size of the rent
- moving in and out – including participation in inspections
- defects in the rental property
- landlord's maintenance obligation
- consumption accounts (water, heat and electricity)
- notice of rent increase
- mold, dampness, water damage and rot
- house order
- right of disposal
- ancillary Single Room
- preparation of cases for rent and resident complaints boards
- referral to dedicated caseworker
- referral to a lawyer if a case is to be heard in the housing court

Contact us:

Mail: info@dffl.dk - Web: www.dffl.dk

Phone: Monday 14-16 og Wednesday 16-17.30

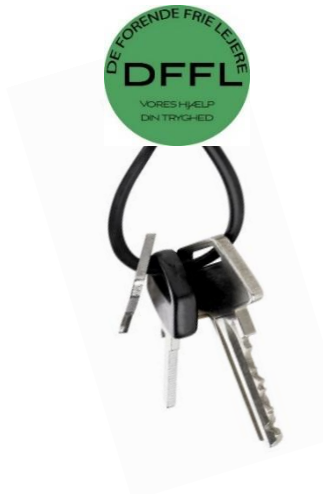
Phone: **28 930 720 / 25 537 512**

Personal meeting: Monday 16–18 at **De Frivilliges Hus**,
Lille Sct. Hans Gade 7, 8800 Viborg - Cvr.: 42088374



New in Denmark

Welcome to Denmark. Everyone should have the right to a decent home, and it should be a home for you and your family, where you thrive and feel comfortable.



At **De Foreede Frie Lejere** – DFFL we will help you if you have a problem with your landlord or you are in doubt about your rights in relation to Danish rent law.

When you rent a home in Denmark, the lease is typically empty, but usually there are white goods, such as a stove, oven, extractor hood, refrigerator, washing machine and maybe a dryer and a dishwasher, all of which must be stated in the lease.

Once your new rental property is found, a written agreement is concluded on a standard form "Type Form A, 9", which is signed by both parties. Here it's important to have special attention to §11 of the contract. This is typically where the special deviations in relation to the current provisions to Danish rent law are found and are often in the landlord's favors.

For example, whether you are allowed to smoke in the lease, whether you are allowed to have pets (dog or cat), whether the rent can increase, whether it is possible to communicate by e-mail, as well as a wide range of other important details.

The Danish rent law is to protect you as a tenant. Both the tenant and the landlord must comply with the rules specified in the law.

It's not certain that everything stated in the lease is valid. The good advice, of course, is to consult with **De Foreede Frie Lejere** – the least you have any doubts.

Benefits of a membership

As a refugee from another country at war, your membership is free for the first 1/2 year and is valid for the whole family in the lease. After that, you will automatically go to a passive membership. If you get a case or a dispute with your landlord, you will be upgraded to a regular membership (category 3, 4 or 5 - see next page).

A membership at DFFL gives access to:

- first 1/2-year membership is free and the possibility of reading through the rental agreement before it's signed
- advice and assistance in tenancy matters in connection with disputes between the tenant and the landlord
- participate in tenancy law courses organized by DFFL, as well as access to annual general meetings
- possibility of online registration of cases
- access to continuously follow the development of own cases
- online member information in the form of newsletters
- possibility of help with in- and out-of-business inspections
- review of consumption accounts (heat, water and electricity)
- possibility of personal attendance with an interpreter.



DFFL is represented in

Aalborg
Viborg
Aarhus
Odense



How much does it cost to be a member?

DFFL-membership

You have the following options for a membership, which is divided into 5 categories, and is subscribed for one 1/2-year at a time:

1. Membership for the first 1/2 year is free
2. Passive membership price per 1/2-year 200, - Dkr.
3. Household membership price per 1/2-year 300, - Dkr.
4. Student membership price per 1/2-year 250, -Dkr.
5. Pensioner membership price per 1/2-pr 250, -Dkr.

If you get a case for the first 1/2 year or as a passive member, you must first be upgraded to a category 3, 4 or 5 according to the above before a case/conflict can be dealt with. If you have no ongoing cases, you can transition to a passive membership at the end of a membership period.

- 1: Welcome letter/form that tells how to create a case.
- 2: Dues collection of 0.00 Dkr. for the first 1/2-year.

- You have an 8-day right of withdrawal!
- There is no registration fee.
- You can cancel your membership after a 1/2-year.

On the website www.dffl.dk there is a tab "New in Denmark" for you with further information, including how to create a 1/2-year free membership with **De Forenede Frie Lejere** (DFFL).